

Prof. Hiroko Kudo, Ph. D. (Faculty of Law, Chuo University, Hachioji, Tokio, Japan)

Naslov predavanja/ Lecture title: “What digitalisation means for public administration and public services?: Theoretical and empirical considerations and how to shape the topic into a good research”

Sažetak/ Abstract:

The seminar first aims to explore the breve history of “digitalisation” in the public domain in relation to major theoretical development (public management, NPM, public governance, transparency and accountability, public value, public service delivery, co-production, etc.) and empirical cases. Then, using some of the titles of the thesis, the seminar tries to explore how to shape those topics into a good research and good papers.

Životopis/CV

Prof. Dr. Hiroko Kudo is full professor of public policy and management at the Faculty of Law, Chuo University and visiting professor at the Faculty of Public Administration, University of Ljubljana. She has been visiting professor and has been working with various master and doctorate courses at Italian, German, Austrian, Hungarian, and Slovenian universities, and was visiting research fellow at Economic and Social Research Institute of the Cabinet Office and senior visiting research fellow at the Policy Research Institute at the Ministry of Finance, both of the Japanese Government and the German Research Institute for Public Administration Speyer. Her main research topics include: evidence-based policy making; co-production in public service delivery; Smart City; e-Government; and ICT and innovation policy.

Her works include:

“How are Citizens Involved in Smart Cities?: Analysing citizen participation in Japanese “Smart Communities”” (with B. Granier), *Information Polity*, Vol.21, no.1, 2016

“Digital Governance as Alternative Public Service Delivery: From e-government to government digital services”, in J. Nemeč, V. Potier and M. S. de Vries (eds.), *Alternative Service Delivery*, IASIA/IIAS, pp.45-51, 2018

“Death of “Open Data”?: How Open Data has been realising and/or not realising Open Government”, in *Proceedings of the Central and Eastern European eDemocracy and eGovernment Days 2019*, Austrian Computer Society, pp.312-324, 2019 (Best Paper Award)

“Making a Step Forwards Urban Resilience: The Contribution of Digital Innovation” (with C. Vermiglio and V. Zarone), in Bevilacqua, C., Calabrò, F., and L. Della Spina (eds), *New Metropolitan Perspectives: Knowledge Dynamics, Innovation-driven Policies Towards the Territories’ Attractiveness*, Volume 1, Springer, pp.113-123. 2020

“COVID-19 Digital Contact Tracing between Privacy Issues and Co-production: why some have worked and some haven’t”, in *Proceedings of the Central and Eastern European eDemocracy and eGovernment Days 2021*, Austrian Computer Society, 2021

“Smart and Resilient Cities: Best Practices from Disaster Risk Management Strategies” (with A. D’Andreamatteo, M. Sargiacomo, C. Vermiglio, and V. Zarone), in M.S. Chiucchi, R. Lombardi, and D. Mancini (eds), *Intellectual Capital, Smart Technologies and Digitalization: Emerging Issues and Opportunities*, Springer, pp.183-200. 2021